

Grievances Life Cycle Statistics

Generates different sections of statistics based on the date the grievance was first received.

Statewide, Region

From 01/01/2012 to 12/31/2012

Statewide Privilege Level of Grievant

Get housing privilege level based on the incident date from the most recent grievance receipt. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Housing Privilege Level	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Administrative Segregation	0	0	0	0	0	0	0	0	0	0	0
Administrative Segregation 1	0	0	0	0	1	47	11	1	0	0	60
Administrative Segregation 2	0	2	4	0	1	11	6	1	0	10	35
Administrative Segregation 3	10	1	18	0	0	0	33	1	1	8	72
Administrative Segregation 4	17	23	47	0	1	6	17	3	0	17	131
Administrative Segregation 5	35	36	24	0	6	80	84	8	2	10	285
Administrative Segregation 6	29	7	30	0	7	5	24	10	2	21	135
Administrative Segregation 7	0	0	2	0	0	0	0	0	0	0	2
Administrative Segregation 8	0	0	45	0	1	0	15	0	0	0	61
Administrative Segregation 9	6	6	0	0	6	3	7	10	0	35	73
Disciplinary Detention	144	22	42	0	4	1	70	1	1	66	351
General Population	0	0	3	0	0	98	141	315	42	44	643
Investigative Segregation	0	0	0	0	0	0	0	0	0	0	0
Mental Health Observation	0	0	0	0	0	0	0	0	0	0	0
Mental Health Services	0	0	0	0	0	39	1	0	0	1	41
Offender Health Services	0	0	0	0	0	16	0	0	0	3	19
Parole Holds	0	0	0	0	1	0	0	0	0	12	13
Patient	0	0	0	0	0	9	0	0	0	0	9
Privilege Level 0-6	309	388	397	0	137	9	134	162	26	752	2314
Protective Custody Non-Voluntary	0	0	0	0	0	0	0	0	0	0	0
Protective Custody Voluntary	0	0	0	0	0	0	0	0	0	0	0
Reception	5	0	1	0	5	489	1	8	1	2	512
Sexually Violent Predator	0	0	0	0	0	0	0	0	0	16	16
Suicide Self Injury Prevention	0	0	0	0	0	0	0	0	0	0	0
Youthful Offender	0	0	0	0	0	0	0	0	0	0	0
Grand Total	555	485	613	0	170	813	544	520	75	997	4772

Statewide Special Needs & Seriously Mental Ill Offenders

Get special needs & seriously mental ill from ICON Medical. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Special Needs Only	5	22	22	0	20	19	10	32	1	35	166
Seriously Mental Ill Only	0	0	0	0	0	0	0	0	0	0	0
Special Needs & Seriously Mental Ill	71	51	84	0	45	190	261	40	4	140	886
Grand Total	76	73	106	0	65	209	271	72	5	175	1052

Grievances with Informal Resolution

Get informal resolution completed from the most recent grievance receipt. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Informal Resolution Completed	415	358	485	0	103	590	444	372	41	969	3777
Grand Total	415	358	485	0	103	590	444	372	41	969	3777

Grievances by Process Type

Get grievance process types from the most recent grievance receipt. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Standard	300	277	380	0	66	244	340	228	32	768	2635
Emergency	0	1	1	0	0	102	0	0	0	0	104
Non-Grievable	101	70	76	0	27	126	98	127	4	168	797
Not Processed	156	138	157	0	77	354	109	169	40	62	1262
Total	557	486	614	0	170	826	547	524	76	998	4798
Grand Total	557	486	614	0	170	826	547	524	76	998	4798

Grievances by Process Type Reasons for Non-Grievable and Not Processed

Get grievance process types reasons for non-grievable and not processed from the most recent grievance receipt. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified. More than one not processed reason may be selected for a grievance therefore a grievance may be counted more than once under the Not Processed Reasons section.

Non-Grievable											
Process Type Reason	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Grievance does not affect you personally	2	1	0	0	0	2	2	2	0	2	11
Has formal classification/treatment appeal process	12	27	26	0	10	49	23	22	0	45	214
Has formal discipline appeal process	42	24	15	0	6	57	32	74	3	69	322
Has formal parole board appeal process	0	0	2	0	0	0	0	3	0	2	7
Has formal publications appeal process	1	0	1	0	0	0	4	1	0	1	8
Has formal religion appeal process	1	0	2	0	0	3	2	0	0	0	8
Has formal visits appeal process	2	2	2	0	0	2	2	3	0	4	17
Has formal work release appeal process	0	0	1	0	0	0	0	0	0	0	1
No Jurisdiction/Authority	2	0	13	0	0	4	1	2	0	1	23
Previously grieved	11	14	4	0	9	8	16	14	1	31	108
Was not timely	28	2	10	0	2	1	16	6	0	13	78
Total	101	70	76	0	27	126	98	127	4	168	797
Not Processed											
Process Type Reason	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Extension Necessary	0	0	0	0	0	0	0	0	0	0	0
Incorrect grievance form used	4	0	6	0	3	7	1	0	0	0	21
Insufficient details	8	9	11	0	7	78	8	9	4	1	135
More than one issue	0	0	2	0	1	5	7	2	3	2	22
No action requested	24	5	29	0	14	202	1	35	14	34	358
No informal resolution	142	128	129	0	67	236	103	152	35	29	1021
Non-Grievable (Formal Process Exists)	0	0	0	0	0	0	0	0	0	0	0
Not signed	10	3	12	0	0	42	0	3	2	7	79
Policy prohibits	0	8	4	0	2	0	4	0	2	0	20
Total	188	153	193	0	94	570	124	201	60	73	1656
Grand Total	289	223	269	0	121	696	222	328	64	241	2453

Grievances by Grievance Type - For All Process Types

Get grievance types from the most recent grievance receipt for all process types. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Medical											
Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Medical - Care	73	35	45	0	16	228	56	74	19	104	650
Medical - Copay	11	4	5	0	24	15	7	5	3	38	112
Medical - Dental	6	7	6	0	0	10	5	3	2	5	44
Total	90	46	56	0	40	253	68	82	24	147	806
Non-Medical											
Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Activities	1	6	8	0	1	2	5	17	0	1	41
Canteen	6	3	24	0	0	9	9	20	1	5	77
Discrimination	0	4	3	0	4	9	20	11	0	3	54
Facility Conditions	39	8	23	0	2	14	27	16	0	112	241
Fees	0	9	4	0	0	0	2	6	0	20	41
Food	12	18	60	0	1	47	16	12	10	35	211
Legal	3	4	0	0	3	13	15	1	0	6	45
Mail	24	23	14	0	3	17	15	5	0	33	134
Money	4	52	10	0	4	16	2	14	0	43	145
Non-Grievable (Formal Process Exists)	41	48	54	0	14	116	66	111	2	118	570
Offender Behavior/Action	4	3	3	0	4	9	14	4	0	12	53
Phone	1	5	3	0	2	8	1	2	0	2	24
Policy	16	19	4	0	16	3	88	16	0	1	163
PREA	0	0	2	0	0	3	1	0	0	2	8
Privileges	8	18	38	0	7	73	14	29	8	104	299
Property Damaged	7	4	18	0	3	7	17	5	7	30	98
Property Lost	29	32	120	0	18	25	74	33	9	111	451
Records	7	65	2	0	0	12	6	2	1	14	109
Safety	2	1	1	0	2	1	5	2	1	1	16
Sanitation	2	4	8	0	3	9	6	5	0	2	39
School	0	0	1	0	0	0	0	0	0	0	1
Staff Behavior/Action	261	112	155	0	43	179	76	130	13	196	1165
Staff Racial Issue	0	2	3	0	0	1	0	1	0	0	7
Total	467	440	558	0	130	573	479	442	52	851	3992
Grand Total	557	486	614	0	170	826	547	524	76	998	4798

Grievances by Grievance Type - For Standard, Emergency or Non-Grievable with Subsequent Appeal Response

Get grievance types from the most recent grievance receipt for standard, emergency or non-grievable with subsequent appeal response. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Medical											
Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Medical - Care	46	27	36	0	6	141	50	52	2	91	451
Medical - Copay	9	4	4	0	16	10	7	3	2	35	90
Medical - Dental	2	6	6	0	0	6	5	3	0	4	32
Total	57	37	46	0	22	157	62	58	4	130	573
Non-Medical											
Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Activities	1	3	3	0	1	1	3	12	0	1	25
Canteen	6	3	20	0	0	4	7	15	1	5	61
Discrimination	0	4	1	0	1	3	16	7	0	2	34
Facility Conditions	27	3	10	0	0	7	14	13	0	99	173
Fees	0	9	4	0	0	0	2	2	0	18	35
Food	3	10	36	0	0	20	10	7	3	30	119
Legal	2	4	0	0	0	5	10	1	0	3	25
Mail	17	17	7	0	2	4	11	3	0	30	91
Money	4	39	8	0	2	8	2	10	0	37	110
Non-Grievable (Formal Process Exists)	4	1	0	0	1	1	19	3	0	1	30
Offender Behavior/Action	1	0	1	0	1	1	7	4	0	11	26
Phone	1	5	3	0	1	1	0	1	0	2	14
Policy	11	12	4	0	4	1	60	7	0	1	100
PREA	0	0	1	0	0	3	1	0	0	1	6
Privileges	8	16	26	0	2	41	8	18	6	94	219
Property Damaged	7	3	13	0	3	2	15	2	6	27	78
Property Lost	16	24	95	0	10	9	54	20	6	98	332
Records	6	41	2	0	0	9	1	2	1	12	74
Safety	2	0	0	0	2	1	4	2	1	1	13
Sanitation	0	2	5	0	0	3	6	4	0	2	22
School	0	0	1	0	0	0	0	0	0	0	1
Staff Behavior/Action	140	46	95	0	15	66	58	42	4	165	631
Staff Racial Issue	0	0	0	0	0	0	0	0	0	0	0
Total	256	242	335	0	45	190	308	175	28	640	2219
Grand Total	313	279	381	0	67	347	370	233	32	770	2792

Grievance Appeals

Get grievance appeal types (Warden and Central Office). The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Warden/Superintendent	126	94	37	0	10	33	229	55	8	259	851
Central Office	65	54	5	0	5	6	98	29	3	95	360
Grand Total	191	148	42	0	15	39	327	84	11	354	1211

Grievances by Resolution

Get grievance resolution type based on the response date from the valid response or valid appeal. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Resolution Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Denied	168	160	220	0	50	232	221	184	18	600	1853
Partially Sustained	72	52	15	0	10	85	54	19	1	129	437
Sustained	65	65	141	0	6	26	89	27	12	35	466
Withdrawn	7	2	4	0	1	4	0	2	1	4	25
Grand Total	312	279	380	0	67	347	364	232	32	768	2781

Grievances Types by Resolution

Get grievance types from the most recent grievance receipt. Get grievance resolution type based on the response date from the valid response or valid appeal. Includes most recent grievance receipts where the received date in the date range specified.

Medical					
Type	Denied	Partially Sustained	Sustained	Withdrawn	Total
Medical - Care	356	61	29	5	451
Medical - Copay	65	16	9	0	90
Medical - Dental	20	7	4	1	32
Total	441	84	42	6	573
Non-Medical					
Type	Denied	Partially Sustained	Sustained	Withdrawn	Total
Activities	16	5	4	0	25
Canteen	32	10	19	0	61
Discrimination	28	3	0	2	33
Facility Conditions	108	37	26	2	173
Fees	26	3	6	0	35
Food	63	19	37	0	119
Legal	14	4	7	0	25
Mail	56	17	16	1	90
Money	68	17	25	0	110
Non-Grievable (Formal Process Exists)	23	0	1	0	24
Offender Behavior/Action	17	4	4	0	25
Phone	9	4	1	0	14
Policy	57	16	25	1	99
PREA	3	1	2	0	6
Privileges	148	42	27	2	219
Property Damaged	44	8	25	1	78
Property Lost	174	57	98	2	331
Records	46	12	16	0	74
Safety	6	2	5	0	13
Sanitation	12	8	2	0	22
School	0	1	0	0	1
Staff Behavior/Action	462	83	78	8	631
Staff Racial Issue	0	0	0	0	0
Total	1412	353	424	19	2208
Grand Total	1853	437	466	25	2781